

# LITERACY VOLUNTEERS OF THE NRV

Annual Report 2020-21

With literacy, the future's so bright, we've got to wear shades!











Dear Friends of Literacy,

We have so much to celebrate and be grateful for during the challenging pandemic year of 2020–21 — thanks to the inspirational persistence and dedication of our adult literacy students and volunteers, and the continued financial support of our incredibly generous community. The need to pivot toward digital learning and help low-literate adults access this new virtual world, in addition to the economic turbulence exacerbated by the health crisis, required a re-imagining of how we "do" adult basic education. We are so excited about our LVNRV community's ability to create and implement new strategies to expand learning opportunities and reach and serve adult literacy students and families.

Our successes are a result of this community's generosity. They are a result of the hard work of students and volunteers. They are a result of collaboration. The lessons learned from the past year continue to become apparent, including the perspective that innovations can be driven by crisis – and that time together is truly a gift not to be taken for granted. At LVNRV, we are incredibly proud of our hard work to provide literacy services to 178 local adults this year during an ongoing health crisis. It demonstrates the strength, commitment, and can-do attitude of the entire LVNRV family.

As always, I write to you with gratitude in my heart and appreciation on behalf of our adult literacy students. Without your support, we would not be where we are today.

The accomplishments shared on these pages are a reminder that good things are possible, even during a global pandemic and its aftermath. None of this would have been possible without YOU. I hope you'll join us on our path forward.

In gratitude,

Executive Director







# MISSION AND SERVICES

The mission of Literacy
Volunteers of the New River
Valley, a 501(c)(3) communitybased adult literacy
organization is to foster,
support, advocate for, and
instruct adults in the New River
Valley who seek opportunities
to achieve greater
independence through literacy.

LVNRV provides free instruction for adults in reading, writing and math; GED preparation; ESOL (English for Speakers of Other Languages); and basic computer skills.

We have a learning center at our location in Christiansburg, and we provide tutoring remotely and at communitybased locations in Floyd, Giles, Montgomery and Pulaski counties and the city of Radford, Virginia.



## **SKILL UP NRV**

When adults are equipped with the basic skills and training to acquire good jobs, they have the power to lift themselves up and bring about positive change for their families and our communities.



SKILL UP NRV is an initiative to provide adult basic education services to local adults who need literacy, language and digital skills to increase employability, to secure a new or better job, or retain employment to achieve economic self-sufficiency.

We are thankful for a new SKILL UP partnership launched this year with Red Sun Farms that, thanks to 6 volunteers and a combination of virtual and masked in-person instruction, helped 37 employees improve English language skills for work.



# **FAMILY LITERACY**

By investing in education for parents, we get double duty from our education dollars. We elevate the literacy skills of both adults and their children at the same time.





Family literacy programs are provided in partnership with local public libraries and give parents the skills to read with their children and help their children succeed in school. A parents' reading skill is the greatest determinant of her children's future academic success, outweighing other factors, such as neighborhood and family income.

Our library-based group Family READS (Reading and English to Achieve Dreams and Success) model was redesigned this year as a home-delivery program that included provision of technology for parent digital tutoring and weekly front porch delivery of family learning kits (children's books and educational activities) provided by Blacksburg Public Library.



## **BRIDGE TO DIGITAL LEARNING**



Bridge to Digital Learning initiative provides adult literacy students and tutors with access to technology, internet, and support for digital tutoring. We offer training and support for tutors, as well as resources and strategies for effective digital tutoring.

After 50 hours of tutoring, students may keep the technology to achieve increased independence in this new virtual world. In 2020-21, 23 students received a donated device, 68 students learned basic computer skills, and 129 students participated in digital tutoring.



#### FY 2020-21 IMPACT HIGHLIGHTS

NRV ADULTS SERVED:

178

We served 140 English language learners and 38 basic literacy students during the pandemic year of 2020-21. Of these students, 96 were male and 82 were female. The largest age group was 25-44.

ACHIEVED COMMUNITY GOALS:

173

Increased involvement in community/religious activities, voted, achieved U.S Citizenship, passed the driver's license exam.

ACHIEVED FAMILY GOALS:

71

Increased ability to communicate with children's schools, read with children/help children with school work, read medications or health directives, pay bills, read for personal enjoyment.

ACHIEVED WORK GOALS

108

Secured a new or better job, entered an education or job training program, passed the GED, and increased basic computer skills.

ADULTS WHO
RECEIVED DEVICES
FOR DIGITAL
TUTORING

ADULTS WHO
IMPROVED BASIC
COMPUTER SKILLS



# VOLUNTEERS MAKE PROGRESS POSSIBLE!

**VOLUNTEERS:** 

99

TOTAL VOLUNTEER HOURS:

3,675

We are so very grateful for our incredible volunteers, who are the heart and engine of our small non-profit organization. Despite the pandemic, our volunteers continued to give generously of their time, talents and resources as tutors, IT coordinators, office and resource room support, leadership, and more. Volunteers went above and beyond to learn new skills and overcome the obstacles caused by COVID-19.

ESTIMATED VALUE OF VOLUNTEER CONTRIBUTIONS

\$104,885







# LITERACY UNLOCKS POTENTIAL AND BRINGS DREAMS TO LIFE.

# Literacy changes everything . . .

I learned to read, write and speak English and passed my citizenship exam!

--Mary

I learned how to use a computer to apply for jobs! And now I am working again.

--Tony

I was able to communicate during a parent teacher conference -- for the first time!

--Diana E.

#### . . . LIVES, FAMILIES, and our COMMUNITY!

I improved my English and got a promotion at work!

--Carlos

I learned how to use a computer, to read to my kids, and got a better job!

--Diana M.

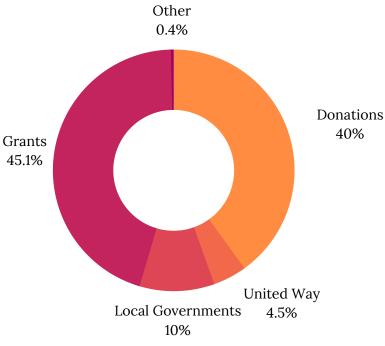
Now I can communicate better with the doctor when my son is sick!

--Diana S.

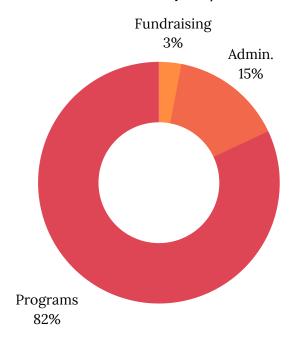


## **FINANCES**

#### **REVENUE: \$143,725**

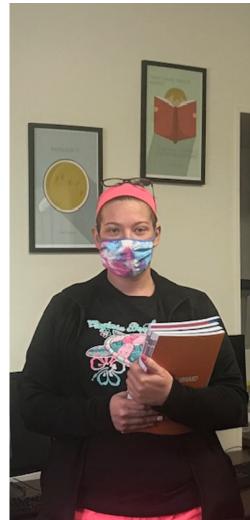


#### **EXPENSES:** \$96,943











LVNRV gratefully acknowledges the following for their generous financial donations during FY 2020-21. On behalf of our adult literacy students, please accept our heartfelt thanks.

#### **GRANTS AND FOUNDATIONS**

Blackbaud Giving Fund

C.E. Richardson Benevolent Foundation

Community Foundation of the NRV

Corning Incorporated Foundation

Dollar General Literacy Foundation

Economic Development Authority of

Montgomery County VA

Fidelity Charitable Gift Fund

Schwab Charitable

Virginia Literacy Foundation

Walmart Foundation

Winston Salem Foundation

Wish You Well Foundation

#### LOCAL GOVERNMENTS

City of Radford

Floyd County

Giles County

Montgomery County

Pulaski County

Town of Blacksburg

Town of Christiansburg

Town of Floyd

#### **UNITED WAY**

Combined Virginia Campaign

United Way of the New River Valley

United Way of Roanoke Valley, Inc.

#### **FAITH-BASED INSTITUTIONS**

Unitarian Universalist Blacksburg

#### **BUSINESSES**

Amazon/AmazonSmile

**Blacksburg Bagels** 

Blacksburg Broadband (WideOpen)

**Brown Insurance** 

Claytor Wear

**Kroger Community Rewards** 

Lavender Massey Cooke & CO

LewisGale Hospital-Montgomery

Red Sun Farms

**Ross Stores Corporations** 

**Runabout Sports** 

Starbucks

Texas Roadhouse

WineLady Enterprises

#### **INDIVIDUALS**

Anne & Jonathan Abbott

Anonymous

M. Accles

Paula Alston

Siobhan Alston

Elizabeth Altier

Marcie Altizer

Nancy Altizer

**Barry Anderson** 

Susan Anderson

Jennifer Asbrand

**Emily Averill** 

Mallory Bacalis

Elise Bailey

William & Susan Baker

Sarah Ballard

Bruce Barreto



F. Michael & Barbara Barry

Jennifer Barton Robyn Bennett

Ernest & Suzanne Bentley

Melody Bianchetto

David Boger

William and Rebecca Bondurant

Janet Scott Booth

Jenna Booth

Vicki Brackett

Kathleen Brennan

Kelly & Haas Carola Brennan

Ronald & Kathryn Brown

Henry & Martha Bryans

Katherine Burkhart

Elizabeth & John Bush

Liz Campbell

Katherine Carpenter

Jennifer Cartwright

Teresa Cassell

Rebecca Caufman

**Emily Clemente** 

Jill Colby

Tim & Kenna Colley

Katrina Cometa

Stephanie Cook

Virgil & Elaine Cook

Jonah Cost

James Covey

Ann Cox

Clara Cox

Michael Cranwell

**Brock Cutler** 

Maureen Danzig

Lois & Ronald Davis

Sneha Davison

Marcia Davitt

Susan & Saul Halfon Delay

Linda Dickerson

Ramona R. Dollins Diguilian

Chase Dooley

Elizabeth Dore

Diana Dougherty

Andrew & Elizabeth Dreszer

Laura Dumin

Rhea Epstein

Joyce Esterhuizen

Felicia Etzkorn

John Evans

**Beverly Fleming** 

Deena Flinchum

Rima Forrest

Jonathan Friend

Joseph & Christine Gabbard

William Gardner

James & Marsha Garrison

Roger D. Gough

Heather Govenor

Elizabeth Grabau

Kathryn Graham

Dane Green

Yuliett Guerrero

Monena & Nathan Hall

Deyrni Harlan

Patti Harper

Karyn Hartland

Jane Hazelton

Henry & Susan Henderson

Lynn Henderson

Rebecca Hepler

John & Ann Hess

Karen Holbert

David Horton

Stephen & Laurie Hudgins

Jennifer Jen

Mary Ann Johnson



Jennifer Jones

Lorene & Myrl Jones

Jill Kiecolt

William & Gail King

Dale Kipp Kim Kitts

Paul & Lynne Knox

Anna Ladd

James & Lois Lang

Megan Lange

Anne & Erik Larsen

Powell Leitch

Stephen H. & Eileen M. Lerch

Sandy Liss Mary Lough Matt Lyerly Edward Lyons

Robert J. Mann Christine McCann

Tom McGohey

Paul Metz

Natasha Mills

Sara & Dean Mook

Ignacio Moore

Kristan & Barry Morrison

Eleanor Nelson Anderson Norton Elizabeth Obenshain

Kristine Olaes
Jo & Robert Oliver
Kathryn Orrange
Emma Patterson
Rachel Pearson
Laurie Perryman

Irene Peterson & Molly McClintock

Elizabeth Petry Elliot Petry Jessica Petry Charlie & Karen Phlegar

Catherine Piche

Lisa & Dave Porcelli

Catherine Potter

Peter Potter & Tracy Vosburgh

Jacquelyn Prestegar

Angela Price Estell Putney Jennifer Quail

Josh & Marcela Radlbeck

Chitra Ranganathan

Darren Ratliff Panthea Reid

Tanya Richardson Brenda Roberts

Lynn Rogers

Shirley Rogers

Patti Rohwer

Cynthia Rosenbaum Dorathea Rottkamp

Carolyn Rude

Stephen & Heather Russell

Michael Sanborn

Arnold & Verna Schuetz

Janet Scott

Elizabeth Sensabaugh Keli Shaffer-Baker Nancy Shappell Rachel Simmers

Taylor Sink James E. Smith Michael Smith

Monte B & Bonnie J Smith

Judy Snoke Robert Stalcup Terrie Sternberg

Amy Stilwell Emma Stowe



Michael Stowe

Jacqueline Streithof

Thomas Susano

Jane Swing

Barbara Taylor

TD & JN Dobbins

Yvonne Thayer

Sarah & David Burke Thomas

Margot Thompson

Lynn Thorpe

Amelia Tuckwiller

Chris Tully

Laura & Chia Tze

Esther Van Dyke

Kory Wait

Sussi Walters

Sally Warburton

Laura Waugh

Allison Weeks

Jodie Welker

Rhonda Whaling

Matthew Whelan

Jennifer & Peter Whiteis

Carroll Williams

Alison Wilson

Kristen Wisda

Michael Xiao

Lesley Yorke

**TRIBUTES** 

In memory of Ruby Cantrell Meade

In honor of my daughter who shares a

birthday with Harry Potter and because I

missed the Scrabble Tournament!

In honor of Dr. Bertram Newmark

In memory of Ann Randolph Leake

Dedicated to our niece Linda Jilk for all her

hard work with Literacy Volunteers

In memory of Jim Sellers

In honor of Rhea Epstein

In honor of Madelyn Rosenberg

In memory of Richard Dore

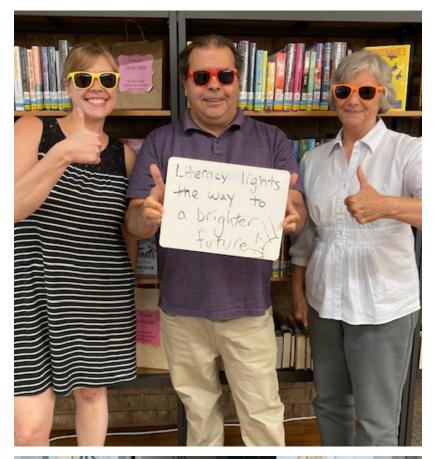
In honor of Judy Snoke

In memory of Ninel Novik

In memory of Rebecca Bondurant









#### LVNRV BOARD

- Honorary Member, Nikki Giovanni, poet
- Barry Anderson
- Andrew Bewick
- Lois Davis
- Elizabeth Dore
- Monena Hall, Treasurer
- Robert Jennings
- Karim Khan, Chair
- Allison Long
- Kristan Morrison
- Peter Potter
- Brittany Shelton
- Elizabeth Sensabaugh, Vice Chair
- Jane Swing
- Yvonne Thayer, Vice Chair
- Sally Warburton, Secretary

### **LVNRV STAFF**

- Linda Jilk, Executive Director
- Anne Abbott, Program Coordinator
- Lisa Quesenberry,
   Operations Manager